WHAT IS LAND OF LINCOLN?

Land of Lincoln Legal Aid is a 501(c)(3) non-profit organization that provides low-income and senior residents of central and southern Illinois with free high quality legal services in order to obtain and maintain their basic human needs.

We believe all people of central and southern Illinois should have access to justice, income security, adequate housing, quality education, healthcare, safety from violence and exploitation, and the opportunity to improve their own lives.

WHAT TYPES OF SERVICES DO WE PROVIDE?

The kind of help we provide ranges from telephone advice to representation in court or at administrative hearings.

The type of service we provide depends on the legal problem, facts of the specific case, and staff availability.

We handle civil cases only and do not help with criminal cases. More detailed information about our services can be found on our website, www.lincolnlegal.org.

WHAT TYPES OF CASES DO WE HANDLE?

Our attorneys may be able to help you with civil legal issues including::

- **Family Safety & Stability:** orders of protection, divorce, custody, guardianship
- **Housing:** eviction, unsafe living conditions, foreclosure
- **Elder Law & Disability Rights:** elder abuse and exploitation, advance directives, wills
- **Consumer Protection:** debt collection, bankruptcy, consumer fraud, identity theft
- **Health & Income Security:** Medicaid, Medicare, TANF, SNAP, Social Security
- **Education Law:** education issues for disabled children, discipline, suspension and termination from school, other education rights
- **Expungement & Sealing of Criminal Records**

We do not handle criminal, traffic, personal injury, or probate cases.
We also cannot handle cases where we have a conflict of interest. A conflict of interest happens when representing one person affects our representation of another person who is or has been our client.

WHO IS ELIGIBLE FOR OUR SERVICES?

- Must be a U.S. Citizen or one of certain eligible non-citizens
- Must live in our service area or have a legal problem in our service area (see counties listed on other side of this brochure)
- Generally, must be income and asset eligible, unless authorized under other grants, such as seniors or victims of domestic violence

HOW CAN YOU APPLY FOR OUR SERVICES?

To apply for services, the person who needs legal help should call:

Legal Advice & Referral Center
1-877-342-7891
Mon-Thurs: 9 a.m. to 4 p.m.
Friday: 9 a.m. to 1:30 p.m.

Eviction & Fresh Start Project Hotline
1-855-601-9474
Mon - Fri: 9 a.m. to 4 p.m.

Victims of Domestic Violence
Call the regional office which serves the county where you live if you need help with an order of protection

INFORMATION YOU WILL NEED WHEN YOU CALL

When you speak with Land of Lincoln, we will first determine if you are eligible for services. You will be asked the following questions:

- What kind of problem do you have?
- Where do you live?
- What is your name?
- Who do you have a legal problem with?
- How many people live with you?
- How much is your household income?
- How much money do you have on hand or in the bank?

NEXT STEPS

If your call is handled by the Legal Advice & Referral Center, you will speak to an attorney over the telephone about your problem immediately. If you qualify for more than advice, the attorney will refer your case to a regional office for review.

If your call is handled by a regional office, you will usually be called back or sent a letter for an in-office or telephone appointment.

IF WE CANNOT ACCEPT YOUR CASE

We cannot accept every case. If we cannot help you with a legal problem, we will refer you to the Illinois State Bar Association referral service at (800) 922-8757 for the name of an attorney who can help you for a fee.

If you disagree with a decision regarding your case, you can get our Client Complaint form from the office that handled your case or on our website, www.lincolnlegal.org.

OFFICE LOCATIONS

Central Regional Office (East St. Louis)

Dorothy O. Cook Community Law Center
8787 State Street, Ste. 101, East St. Louis, IL 62203
(618) 398-0958

Serving residents in Clinton, Fayette, Monroe, Randolph, St. Clair, & Washington Counties

Eastern Regional Office (Champaign)

302 North First Street, Champaign, IL 61820
(217) 356-1351; (800) 747-5523

Serving residents in Champaign, Clark, Coles, Crawford, Cumberland, De Witt, Douglas, Edgar, Effingham, Ford, Jasper, Macon, Moultrie, Piatt, & Vermilion Counties

Northern Regional Office (Springfield)

3085 Stevenson Dr. Ste. 202, Springfield, IL 62703
(217) 529-8400; (800) 252-8629

Serving residents in Cass, Christian, Logan, Mason, Menard, Morgan, Sangamon, Scott, & Shelby Counties

Southern Regional Office (Carbondale)

First Mid-Illinois Bank & Trust Building
509 S. University Ave., 3rd Floor, Carbondale, IL 62901
(618) 457-7800; (800) 642-5335

Serving residents in Alexander, Clay, Edwards, Franklin, Gallatin, Hamilton, Hardin, Jackson, Jefferson, Johnson, Lawrence, Marion, Massac, Perry, Pope, Pulaski, Richland, Saline, Union, Wabash, Wayne, White, & Williamson Counties

Western Regional Office (Alton)

111 East Fourth Street, Suite 330, Alton, IL 62002
(618) 462-0029; (800) 642-5570

Serving residents in Adams, Bond, Brown, Calhoun, Greene, Hancock, Jersey, Macoupin, Madison, Montgomery, Pike, & Schuyler Counties

Administrative Office

Dorothy O. Cook Community Law Center
8787 State Street, Suite 201, East St. Louis, IL 62203
(618) 398-0574

www.lincolnlegal.org

WHAT IS LAND OF LINCOLN LEGAL AID?

LAND OF LINCOLN -LEGAL AID-

Breaking Barriers to Justice

LSC America's Partner for Equal Justice
LEGAL SERVICES CORPORATION

United Way